

Business Continuity & Disaster Recovery Plan

Mindshine Technologies Inc. · Document 09 · Version 1.1 · August 12, 2026 · Status: **Operating** · restore rehearsal scheduled

Critical services

Cortex application services, the Flow execution engine, the versioned configuration store (Dolt), operational PostgreSQL stores, object storage (S3), identity (Google Workspace federation), source + CI (Bitbucket), and the EKS runtime (AWS us-east-1).

Recovery objectives

RPO 24 hours · RTO 8 hours, stated per store in a maintained backup/DR inventory that is verified against the actual estate.

Backup strategy – and its strongest property

The estate is **rebuildable from code plus versioned configuration**: images come only from CI (rebuildable from git), infrastructure is declarative (overlays + terraform), and every piece of customer pipeline configuration is a versioned Dolt commit with full history. This makes recovery a re-apply, not an archaeology exercise. Data-store backups are inventoried per store with restricted access; backup expiration governs residual copies (document 13).

Recovery procedure

Documented runbooks prioritize: runtime + networking → data stores from backup/versioned config → application rollout from registry images → verification (the same automated checks that gate normal deploys). DR evidence on file includes 2026 backup-restore/DR test records (May and August).

Honest open items (disclosed, tracked)

- A **full restore rehearsal with recorded results** on the production estate is scheduled – inventory and paths are reviewed, the end-to-end drill is the closing evidence.
- **Operator redundancy**: a single credentialed platform operator today; runbooks are documented and second-operator onboarding is tracked.
- A disk-usage capacity alert on persistent volumes is a scheduled small improvement.

Customer-hosted deployments

Where Cortex/Flow run in customer-controlled infrastructure, continuity responsibilities are allocated by architecture and contract; Mindshine supplies the rebuild-from-code property (CI images + versioned configuration) and the customer supplies infrastructure-level backup and restore.

Owner: CTO. **Review:** at least annually and after every DR exercise. **Contact:** security@mindshine.com.